

Customer Feedback

The Lagos State DNA and Forensic Center strives to achieve excellence in service through open communication and cooperation with its customers. Please assist us in achieving this goal by completing this evaluation.

Please check services received	ved (ma	rk all th	at apply	<u>y):</u>	
□Paternity Testing □ Mate	ernity Te	esting [□Avunc	ular □S	Sibship □Twin Zygosity □Grand Parentage
□Forensic Testing (Body F	Fluid Ana	alysis) [∃Forens	sic Testir	ng (DNA Analysis) □Forensic Trace
Evidence (Glass, Paint, Gun	shot Res	idue, or	Fire Del	bris) 🗆	Questioned Documents Firearm and Tool
Marks □Toxicology (Drug	Panel) [□Toxico	ology (B	lood Alc	cohol)
☐Controlled Substances Ide	entificati	on □Ev	vidence	Collection	on □Latent Prints
□Impression Evidence (Foo	otwear aı	nd Tire T	Γrack) [Other (Specify)
Please circle responses on a	a scale f	rom 5 to) 1; 5 = ·	very sat	isfied 1= very dissatisfied:
Were responses to inquiries	provided	l in a tim	nely man	nner?	
	5	4	3	2	1
Did the LSD&FC Staff treat	you in a	profess	ional ma	anner?	
	5	4	3	2	1
Did the service meet your ne	eeds?				
	5	4	3	2	1
Overall, how satisfied are yo	ou with tl	he servic	es provi	ided by t	the LSD&FC?
	5	4	3	2	1
Your opinion matters. Please	e include	comme	nts/sugg	estions f	for improvement:
Name: Tel. Number:			»:		Agency:

Customer Feedback Form Issued by: Director Issue Date: November 9, 2018

Date:__